

- 1. Virtual services make a difference when bad weather hits. It would be nice to have allowances for this.
- 2. Dr. Lisa Mills' Webinar/NCDD Study
 - a. Tuesday, Dec. 14th at 2:00pm CST via Zoom
 - b. All providers invited; NASP, non-NASP, independent, etc.
 - c. There are approximately 65 providers with VR contracts; 20ish independent; 6 regions
 - d. Share flyer via social media
 - e. Director Green has agreed to interview and promote webinar
- 3. Create a flyer that explains the difference between Dr Mills' study with NCDD and VR's SE rate study
 - a. Explain why it is important to participate in both
 - b. Carla and Lisa will work on this when they meet soon
 - c. Carla will send Lisa bullet points on the VR rate study to include as a slide in her webinar
 - d. Use the results of these two studies to leverage for change (September 2022)
 - i. VR data collection: 12/13/21-01/31/2022
 - ii. NCDD data collection: March and May for 4 weeks each month
- 4. We need a 'champion' in state government
- 5. Why are people with Behavioral Health needs viewed differently than those with I/DD?
 - a. Social determinants of health are talked about with Behavioral Health, but not I/DD
 - b. Attitudinal barriers
- 6. How does the potential 30% rate increase impact SE specifically?
 - a. Needs to be across the board
 - b. Increases need to trickly UP from the frontline staff
 - c. Once we have data from the studies, will advocate for more specific SE supports
- 7. DD services need balance: people good with financials as well as quality of care
- 8. We need to think differently about HOW we do things
 - a. Rate increases alone won't fix the system
 - b. Emphasize/professionalize positions (example: teachers used to only need a high school diploma, now require a Masters in many cases)
 - c. Fee for service model is not ideal
 - d. Providers trying to be impactful are struggling the most best outcomes should be rewarded
 - e. Lay quality-based on top of fee for services flexibility within waivers allows for this to a certain extent